

How to Request a Refund with China Airlines: Policy Overview



Get The Latest Details On China Airlines Refund Policy from Every Touchpoint:

China Airlines always tries to provide the best experience to their flyers. If anyone is going to cancel their booked flight ticket with China Airlines so before starting the cancellation procedure, he/she must read every point of the refund rules because it gives a clear and complete refundable fare. Here you will get the latest & perfect information about the [China Airlines Refund Policy](#) that can make your cancellation procedure very short and simple.



Points

- According to the rules, the refund rules immediately effect after the cancellation of the booking but, the flight ticket must be canceled from the official website or mobile app of China Airlines or any authorized channel or travel agent or directly from the airport or with the help of the customer service.
- Passengers will get the refundable fare within 7 to 10 working days and if the flight ticket is canceled by the travel agent then, the refund will take around 20 to 25 business days or depending on the payment mode.
- The refundable fare will reach directly to the same payment mode or directly to the bank account of the passenger which was used for the same flight ticket booking.
- The refund rules will not be applicable for group booking, infant or child reservation, or any kind of compensation.
- As per the **China Airlines Refund Policy**, passengers are permitted to raise a refund request for some serious or tragic based situations.



- The refund request will accept only on the china airlines website or applicable and after submitting the refund request, the information will verify by the travel authority.
- China Airlines provide a full refund in some serious situations such as close relative death, massive injury, serious illness, or other similar things. To get the best possible refund, just read the documentation policy of china airlines.
- If the flight is canceled by China Airlines then, passengers are allowed to get the full refund amount without any kind of penalty or cancellation fee.



FAQ's :

How do I get a refund after the canceled flight ticket from China Airlines?

- According to the **China Airlines Refund Policy**, passengers can raise the refund request using the <https://calec.china-airlines.com/RefundPortal/Query.aspx?>
- Then, fill in the complete details about the canceled flight ticket.
- Tap on the submit button and after reviewing all the information, your refund will process.



When I would be eligible for the Refund?

- If you cancel your flight ticket from the china airlines website or mobile app or directly from the airport under the cancellation window of china airlines then, the passenger will be eligible for a refund.

Can I get a 100% refund for a delayed or canceled flight?

- Yes, it will also depend on the flight ticket type but, the passenger will get a full refund if the flight is canceled by China Airlines.



Can I get a refund for a Non-refundable flight ticket?

- Yes, you will get the refund for a non-refundable flight ticket but, the refundable fare will convert into the travel reward points which can be used for the next flight ticket booking.

